



REASONS WHY THE LA COMPREHENSIVE OPTION IS THE BEST CHOICE FOR YOU

This Option has a Major Medical Benefit for all in-hospital and large expenses. It provides cover for medicine for Chronic Disease List conditions that form part of the Prescribed Minimum Benefits, as well as several additional chronic conditions. It pays for some day-to-day expenses from a Medical Savings Account, with additional cover through the Above Threshold Benefit, for most disciplines, subject to applicable limits. All planned procedures must be preauthorised.

Prescribed Minimum Benefits

Prescribed Minimum Benefits are paid at cost, subject to clinical criteria.

If you go to a KeyCare Network Hospital, the Scheme's Designated Service Provider for Prescribed Minimum Benefits, and a Specialist in the KeyCare hospital or a Discovery Health Network GP or a Premier A or Premier B Specialist admits you, we will pay all claims related to the authorised procedure or treatment in full, even if some of the other providers treating you are not Designated Service Providers.

If you do not go to a KeyCare Network Hospital and/or your admitting GP or Specialist is not a DSP provider, the Scheme will pay the PMB claims up to the Scheme Rate only.

Out-of-hospital Prescribed Minimum Benefits are paid in full, subject to the use of the Scheme's Designated Service Providers, or at cost when there are no Designated Service Providers.

Non-PMB Benefits are paid up to 100% of the Scheme Rate, subject to clinical criteria, the use of the Scheme's Network and/or Preferred Providers, and applicable limits.

We cover you in an emergency

LA Comprehensive covers you for emergency medical transport. We pay for this service from the Major Medical Benefit and there is no overall limit. Call Discovery 911 for authorisation.

Cover for GPs and specialists in and out of hospital

To have your Prescribed Minimum Benefit claims paid in full when you are in hospital, the Specialist or GP who admits you must be on the Scheme's Network. When you're admitted to a hospital, there is no overall limit that applies to GP and specialist visits.

We pay up to 100% of the LA Health Rate from the Major Medical Benefit.

We pay for out-of-hospital GP and specialist visits from the Medical Savings Account or the Above Threshold Benefit.

We cover you when you have to go to hospital

Hospitalisation, theatre fees and costs for intensive and high care at hospitals have no overall limit, but you must obtain preauthorisation from the Scheme for any planned procedures. (You will have a deductible [an upfront payment] if you do not preauthorise your planned treatment). We pay these costs from the Major Medical Benefit up to 100% of the LA Health Rate.

You must make use of the services of a Designated Service Provider Day Surgery facility when you need to undergo certain procedures. If you don't, you will have to pay a deductible amount, directly to the facility.

You can enjoy the best of care during your pregnancy

No overall limit applies when you're admitted to hospital, as long as you get preauthorisation for the admission. We pay for your hospital admission from the Major Medical Benefit.

Cover for chronic and acute medicine

You have medicine cover for all approved Prescribed Minimum Benefit Chronic Disease List conditions, paid in full from the Major Medical Benefit up to the LA Health Medicine Rate for listed medicine. Medicine that is not on the list (formulary) is paid up to a Chronic Drug Amount.

Medicine, for approved Additional Disease List conditions, is paid up to a Chronic Drug Amount. An annual limit applies, based on your family size.

The Specialised Medicine and Technology Benefit provides cover for specific biological and high-technology medicine up to a specific amount, if authorised (you may have to fund part of it yourself).

We pay for prescribed and acute medicine on the Scheme's preferred medicine list from the available funds in your Medical Savings Account or from the Above Threshold Benefit at 100% of the LA Health Medicine Rate and other medicine at 90% of the Rate. Specific limits apply based on your family size.

You also have cover for over-the-counter (schedule 0, 1 and 2) medicine bought at a pharmacy, at 100% of the cost, from the available funds in your Medical Savings Account. A sub-limit applies when certain unscheduled supplements are purchased as OTCs.

When you are discharged from hospital after an admission, we pay for take-home medicine from the available funds in your Medical Savings Account, or from the Above Threshold Benefit, at 100% of the LA Health Medicine Rate on the preferred list and at 90% for other medicine.

The Scheme pays for the completion of the Chronic Illness Benefit application form by your treating doctor, if the condition is approved. We pay certain out-of-hospital benefits for the mother and baby from the Major Medical Benefit, if the mother registers on the Scheme's Maternity Programme. If not registered, all pregnancy-related benefits will be paid from the available Medical Savings Account or from the Above Threshold Benefit.

We pay for certain preventive screening tests or vaccines

The Major Medical Benefit provides cover for:

- A screening test (to check your blood glucose, blood pressure, cholesterol and body mass index), or a flu vaccination at one of the Scheme's designated service providers, or a network pharmacy. We also pay for additional screening tests if you are older than 65 years and certain screening tests for children.
- One specific pneumococcal vaccination in a qualifying beneficiary's lifetime.
- Pap smears, mammograms, prostate-specific antigen tests, and certain colo-rectal cancer screenings, subject to clinical criteria.

We pay for the consultation and other related costs from your Medical Savings Account. If these are needed as part of the Prescribed Minimum Benefits, we pay the costs from the Major Medical Benefit.

World Health Organisation (WHO) Outbreak Benefit

The Scheme pays Prescribed Minimum Benefits for your treatment and care that is related to the COVID-19 pandemic. This includes benefits for vaccinations and the treatment and care of long COVID-19. Benefits are subject to clinical criteria and the use of the services of the Scheme's Designated Service Providers.

The Scheme also provides a basket of care benefits for treatment and care related to Monkeypox.

SCHEDULE OF BENEFITS

OVERALL ANNUAL LIMITS			
Hospital	No overall limit		
	Member	Spouse/Adult	Child (max 3)
Above Threshold Benefit	R19 260	R13 140	R5 784
Medical Savings Account	R13 884	R8 052	R3 516
ADVANCED ILLNESS BENEFIT			
Out of hospital palliative care for members with life-limiting conditions, including cancer	Subject to PMB Paid from the N	Najor Medical Benefit, subject to c	linical criteria and authorisation
ADVANCED ILLNESS MEMBER SUPPORT PROGRAMME			
For patients with advanced illnesses, requiring support at a time when they are trying to manage their symptoms, and understand their healthcare needs	Paid from Major Medical Benefit guidelines	t Subject to a basket of care, auth	orisation, clinical criteria and
AMBULANCE SERVICES			
Emergency Medical Transport	Paid from Major Medical Benefit, No overall limit	up to 100% of the LA Health Rate	subject to authorisation
BLOOD TRANSFUSIONS AND BLOOD PRODUCTS			
Blood transfusions and blood products	Subject to Prescribed Minimum B	Benefits. Paid from Major Medical E	Benefit. No overall limit



COLORECTAL CANCER CARE AND SURGERY

In and out of hospital management of colorectal cancer and related surgery

Paid from Major Medical Benefit, up to 100% of the LA Health Rate, subject to authorisation, clinical criteria and management by the Scheme's Designated Service Providers. If the services of a non-DSP provider are used, a 20% co-payment applies.

Related accounts paid from Major Medical Benefit



DENTISTRY

Maxillo-facial procedures: certain severe infections, jawjoint replacements, cancer-related and certain traumarelated surgery, cleft-lip and palate repair

Subject to Prescribed Minimum Benefits. Paid from Major Medical Benefit. No overall limit

Basic dental trauma procedures: for a sudden and unanticipated impact injury because of an accident or injury to teeth and the mouth, resulting in partial or complete loss of one or more teeth that requires urgent care in- or out-of-hospital

Subject to a joint limit of R61 500 per person per year for treatment in- or out-of-hospital. In Hospital

Paid from the Major Medical Benefit. Subject to pre-authorisation, clinical entry criteria, treatment guidelines and protocols. Members will have to make an upfront payment (deductible) to the hospital or Day Clinic In- and Out-of-Hospital

Hospital Younger than 13 years		R2 360
	Older than 13 years	R5 970
Day clinics	Younger than 13 years	R1 160
	Older than 13 years	R3 910

In- and Out-of-Hospital

Dentist and related accounts paid from the Major Medical Benefit, up to 100% of the Scheme Rate

Dental appliances and prostheses

All dental appliances and prostheses, and the placement thereof, as well as orthodontics (surgical and nonsurgical) paid from the Major Medical Benefit.

Specialised dentistry	Members will have to make an upfront payment (deductible)		
	Hospital	Younger than 13 years	R2 360
		Older than 13 years	R5 970
	Day clinics	Younger than 13 years	R1 160
		Older than 13 years	R3 910

Hospital and related hospital accounts paid from Major Medical Benefit, up to 100% of the LA Health Rate Related, non-hospital accounts (for dentists, anaesthetists, etc), subject to a limit of R34 830 per person per year

ic dentistry	Members will have to make	e an upfront payment (deductible
	Hospital	Younger than 13 year
		Older than 13 years

	Older than 13 years	R3 910
Day clinics	Younger than 13 years	R1 160
	Older than 13 years	R5 970
Hospital	Younger than 13 years	R2 360

Hospital account paid from the Major Medical Benefit, up to 100% of the LA Health Rate. Related, non-hospital accounts (for dentists, anaesthetists, etc), paid from the Medical Savings Account and the Above Threshold Benefit, subject to a joint limit of R17 990 for in- and out-of-hospital basic dentistry. Claims are paid up to 100% of the LA Health Rate from Medical Savings Account and the Above Threshold Benefit

Specialised dentistry

Paid from and limited to funds in Medical Savings Account and Above Threshold Benefit, subject to a joint limit of R34 830 per person per year for specialised dentistry, performed in or out of hospital

Paid from and limited to funds in Medical Savings Account and Above Threshold Benefit, subject to a joint limit of R17 990 per person per year for basic dentistry, performed in or out of hospital



Basic dentistry

IN-HOSPITAL

OUT-OF-HOSPITAL

Basic

GPS AND SPECIALISTS

Visits	Paid from Major Medical Benefit up to 100% of the LA Health Rate. No overall limit.
GP and specialist visits: actual, virtual and tele consultations or emergency room visits	Paid from Medical Savings Account or Above Threshold Benefit
Virtual paediatrician consultations for children aged 14 years and younger from a network paediatrician consulted in the six months before the virtual consultation	Paid from the Major Medical Benefit once the Medical Savings Account and Above Threshold Benefits have been depleted. Subject to clinical criteria
Trauma-related casualty visits for children when day-to-day benefits are exhausted	Two trauma-related casualty visits (from the Hospital Benefit) for children aged 10 and under, once the Medical Savings Account and Above Threshold Benefit have been depleted. This includes the cost of the consultation, facility fees and all consumables
International clinical review consultations	Paid from the Major Medical Benefit to a maximum of 50% of the cost of the consultation Subject to preauthorisation



HIV OR AIDS

HIV prophylaxis (rape or mother-to-child transmission)	Prescribed Minimum Benefits. Paid from Major Medical Benefit. No overall limit
HIV- or AIDS-related illnesses	Prescribed Minimum Benefits: Paid from Major Medical Benefit. No overall limit, subject to clinical entry criteria and HIVCare Programme protocols. If the services of non-Designated Service Providers are used voluntarily, a 20% co-payment will apply.
HIV- or AIDS-related consultations	Prescribed Minimum Benefits. Covered with no overall limit from the Scheme's Designated Service Provider. A 20% co-payment applies if the services of a non-DSP are used



HOME-BASED CARE

Clinically appropriate chronic and acute treatment and conditions that can be treated at home

Paid from Major Medical Benefit, up to 100% of the LA Health Rate, subject to authorisation, clinical criteria and management by the Scheme's Designated Service Providers and benefits defined in a basket of care, inclusive of benefits for clinically appropriate home monitoring devices



HOSPITALS

ALL PLANNED PROCEDURES MUST BE PREAUTHORISED

Pre-operative Asessment for the following major surgeries: arthroplasty, colorectal surgery, coronary artery bypass graft, radical prostatectomy and mastectomy

Paid once per hospital admission from the Major Medical Benefit up to 100% of the LA Health Rate according to a benefit basket. Subject to authorisation and/or approval and the treatment meeting the Scheme's clinical entry criteria, treatment guidelines and protocols.

HOSPITALISATION, THEATRE FEES, INTENSIVE AND HIGH CARE

Hospitals

Prescribed Minimum Benefit-related treatment and procedures

No overall limit. Paid from the Major Medical Benefit. Subject to preauthorisation and clinical guidelines

Emergency in-hospital care subject to Prescribed Minimum Benefits

Paid at 100% of the cost for services provided in a KeyCare Network Hospital, the Scheme's Designated Service Provider for Prescribed Minimum Benefits, when a Specialist in the KeyCare hospital, a Discovery Health Network GP or a Premier A or Premier B Specialist admits the member

If Prescribed Minimum Benefit-related services are not obtained at a Designated Service Provider Hospital and the admitting doctors is not a Designated Service Provider, PMB claims will be paid up to the LA Health Rate only

Non-Prescribed Minimum Benefit planned in-hospital treatment and procedures: paid up to 100% of the LA Health Rate

Day surgery procedures

Defined list of day surgery procedures paid from Major Medical Benefit, up to 100% of the LA Health Rate, subject to authorisation, clinical criteria and the services being obtained at a facility in the Scheme's Designated Service Provider Network. If the service is voluntarily provided at a non-Designated Service Provider's facility, a R6 300 deductible will apply



REPRODUCTIVE HEALTH BENEFITS

MATERNITY BENEFIT

IN-HOSPITAI

Paid from the Major Medical Benefit, up to 100% of the LA Health Rate. Subject to preauthorisation

Maternity Programme

Paid from the Major Medical Benefit, up to 100% of the LA Health Rate. Subject to registration on the Programme. If not registered on the Programme, benefit for mother and baby subject, and limited to benefits from Medical Savings Account and Above Threshold Benefit

Cover during Pregnancy Antenatal visits, ultrasounds and scans, selected blood tests, pre- or post-natal classes, GP and Specialist consultations

- · 8 Antenatal consultations with a gynaecologist, GP or midwife
- One Nuchal translucency or one non-invasive prenatal test (NIPT) or one T21 Chromosome test, subject to clinical entry criteria
- Two 2D ultrasound scans
- A defined basket of blood tests
- 5 pre- or post-natal classes or consultations with a registered nurse

Cover for the newborn baby for up to two years after

2 visits to a GP, paediatrician or ear, nose and throat (ENT) specialist

Cover for the mother of the newborn baby for up to

- A post-birth consultation at a GP or gynaecologist for post-natal complications
- One nutritional assessment at a dietitian
- Two mental health consultations with a counsellor or psychologist
- One lactation consultation with a registered nurse or lactation specialist

Antenatal classes

two years after the birth

If not registered on the Maternity Programme: Limited to R1 890 per person and paid from the Medical Savings Account or Above Threshold Benefit

Doulas

OF-HOSPITA

Paid from the Medical Savings Account Services rendered by Doulas

ASSISTED REPRODUCTIVE THERAPY

SUBJECT TO PRESCRIBED MINIMUM BENEFITS.

Assisted Reproductive Therapy

Healthcare services, which include consultations, radiology (including ultrasound scans), pathology, embryo freezing, storage and transfer, related admission costs, related laboratory fees, supportive medicine. oocyte and sperm

cryopreservation and egg donor matching fees

Subject to Prescribed Minimum Benefits.

Limited to R122 000 per person per year. Paid from the Major Medical Benefit, up to maximum of 75% of the LA Health Rate. Subject to the services provided by the Scheme's Preferred Provider (where applicable), protocols, the condition meeting the Scheme's entry criteria and guidelines. Subject to a basket of care, as set by the Scheme.

Cryopreservation paid for up to 5 years.



MEDICINE

Prescribed Minimum Benefit Chronic Disease List conditions (subject to benefit entry criteria and approval)

We will pay your approved medicine in full if it is on our medicine list (formulary), if it is not, we will pay for it up to a set monthly amount, called the Chronic Drug Amount (CDA). If you use more than one medicine from the same medicine category, we will pay up to the monthly CDA, whether the medicine is on the list, or not

Additional chronic conditions (subject to approval	Paid up to the app	licable monthly	Chronic Drug	g Amount (CD	A), limited to:	
and a defined list of conditions)	Member	Member +1	Member +2	Member +3	Member +4	Member +5
	R6 260	R12 600	+2 R14 585	R16 585	R17 965	R19 750
Diabetes Care or Cardio Care Disease Management Programmes	Up to 100% of the subject to registrati	ion on the Chron	ic Illness Ben			s covered in a treatment basket, ne's Network GP
Continuous blood glucose monitoring	per device, subject Purchase of sensor	insmitters paid fro t to available beno rs paid from MMI	om the Medic efits in the Ex B limited to R	cal Savings Ac aternal Medica 1 660 per ben	count or Above Items benefit eficiary per mor	uthorisation Threshold Benefit, limited to R4 63 nth, subject to being obtained from 0 / Paediatric beneficiary R1 660
Specialised Medicine and Technology Benefit	Subject to authorisation and Prescribed Minimum Benefits. Paid from Major Medical Benefit at the LA Health Medicine Rate up to R228 000 per person per year with a variable co-payment up to a maximum of 20% of the cost of the medicine or technology, based on the actual condition and medicine applied for, for non-prescribed Minimum Benefits					
Prescribed/acute medicine					•	edicine list and at 90% of the gs Account or Above Threshold
	Member	Member		mber	Member	Member
	R11 720	+1 R14 990		+2 3 070	+3 R20 840	+4 R23 710
Medicine bought over-the-counter at a pharmacy schedule 0, 1 and 2) and generic or non-generic		Certain categorie	es of unsched			Benefits do not accumulate to the sover-the-counter medicine, subje
Take-home medicine (when discharged from hospital)			_			Paid at 100% of the LA Health Rate
Prescribed Minimum Benefits						ital psychologist or psychiatrist le in-hospital treatment days and/
Prescribed Minimum Benefits	contacts paid from or the out of hospit preauthorisation ar	Major Medical B tal contacts accu nd case manager	Benefit at a De Imulate to an ment. Where	esignated Servoverall allowar members volu	rice Provider. The nce of 21 treatmentarily make use	ne in-hospital treatment days and/ nent days. Psychiatric care subject
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ORGAN TRANSPLANTS	
spitalisation and harvesting of organ for donor transplants	Paid from Major Medical Benefit. No overall limit. Subject to Prescribed Minimum Benefits, preauthorisatio and the use of the Scheme's Designated Service Provider. Claims paid up to the LA Health Rate if non-DS services are used
dicine for immuno-suppressive therapy	Paid according to Prescribed Minimum Benefits, subject to the Chronic Illness Benefit Chronic Drug Amou
OTHER SERVICES	
Auxiliary services (physiotherapy, occupational therapy, audiology, psychology, etc.)	Paid from Major Medical Benefit, subject to preauthorisation and clinical criteria
Auxiliary Services (physiotherapy, occupational therapy, audiology, psychology, etc.)	Limited to funds in the Medical Savings Account or Above Threshold Benefit
Alternative healthcare practitioners (chiropodist, homeopaths, naturopaths and chiropractors)	Limited to funds in the Medical Savings Account or Above Threshold Benefit
Nurse practitioners	Paid up to a limit of R13 130 per family from Medical Savings Account or Above Threshold Benefit
Unani-Tibb therapy	Limited to funds in the Medical Savings Account with no accumulation to the Threshold
SUBSTANCE ABUSE	
Alcohol and drug rehabilitation	Prescribed Minimum Benefits. 21 days per person, paid from Major Medical Benefit
Detoxification in hospital	Prescribed Minimum Benefits. Three days per person, paid from Major Medical Benefit
Alcohol and drug rehabilitation	Limited to R7 500 per person per year. Accumulates to the Mental Health limit of R22 600 per family per year
PATHOLOGY AND RADIOLOGY	
PATHOLOGY AND RADIOLOGY Basic Pathology Services MPL and CT come (referred by a processite). Y rays	Paid from Major Medical Benefit. No overall limit, subject to preauthorisation
Basic Pathology Services MRI and CT scans (referred by a specialist), X-rays, pathology and ultrasounds PET scans	Paid from Major Medical Benefit. No overall limit, subject to preauthorisation. Basic pathology subject to the use of the services of the Scheme's Designated Service Provider Subject to clinical criteria, motivation and authorisation. Paid from Major Medical Benefit
Basic Pathology Services MRI and CT scans (referred by a specialist), X-rays, pathology and ultrasounds	Paid from Major Medical Benefit. No overall limit, subject to preauthorisation. Basic pathology subject to the use of the services of the Scheme's Designated Service Provider
Basic Pathology Services MRI and CT scans (referred by a specialist), X-rays, pathology and ultrasounds PET scans Endoscopic procedures: gastroscopy, colonoscopy, sigmoidoscopy and proctoscopy (including hospital	Paid from Major Medical Benefit. No overall limit, subject to preauthorisation. Basic pathology subject to the use of the services of the Scheme's Designated Service Provider Subject to clinical criteria, motivation and authorisation. Paid from Major Medical Benefit
Basic Pathology Services MRI and CT scans (referred by a specialist), X-rays, pathology and ultrasounds PET scans Endoscopic procedures: gastroscopy, colonoscopy, sigmoidoscopy and proctoscopy (including hospital and related accounts, if done in hospital)	Paid from Major Medical Benefit. No overall limit, subject to preauthorisation. Basic pathology subject to the use of the services of the Scheme's Designated Service Provider Subject to clinical criteria, motivation and authorisation. Paid from Major Medical Benefit Paid from Major Medical Benefit. No overall limit, subject to preauthorisation Paid from Major Medical Benefit. No overall limit, subject to preauthorisation
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Basic Pathology Services MRI and CT scans (referred by a specialist), X-rays, pathology and ultrasounds PET scans Endoscopic procedures: gastroscopy, colonoscopy, sigmoidoscopy and proctoscopy (including hospital and related accounts, if done in hospital) MRI and CT scans Radiology, including X-rays, ultrasounds and pathology, including point of care pathology testing Endoscopic procedures: gastroscopy, colonoscopy, sigmoidoscopy and proctoscopy PREVENTIVE CARE Tracy screening benefit: and glucose, blood pressure, cholesterol and body mass ex (BMI) vaccination gening benefit for children between the ages of 2 and 18: by Mass Index, including counseling if necessary, basic ring and dental screenings; and milestone tracking for	Paid from Major Medical Benefit. No overall limit, subject to preauthorisation. Basic pathology subject to the use of the services of the Scheme's Designated Service Provider Subject to clinical criteria, motivation and authorisation. Paid from Major Medical Benefit Paid from Major Medical Benefit. No overall limit, subject to preauthorisation Paid from Medical Savings Account or Above Threshold Benefit. Point of care pathology testing subject to test result submission via Scheme accredited devices only. Cinical criteria and guidelines apply Scopes codes only: Paid from Major Medical Benefit. No overall limit, subject to preauthorisation. Related accounts paid from and limited to funds in Medical Savings Account or Above Threshold Benefit Paid once per year at the applicable LA Health Rate per qualifying person for a single or basket of these tests obtained at a Network Pharmacy. Payable from Major Medical Benefit, subject to the use of the services of a Designated Service Provider. LDL cholesterol test paid from Major Medical Benefit, subject to clinical criteria One flu vaccination per beneficiary per year

Benefits Subject to clinical criteria and PMB.	Additional cover for Mammogram, Breast MRI, one BRCA test and repeat Pap Smear or one Colonoscopy (for persons identified by the colorectal screening to be at risk) Consultations paid as described for GPs or Specialists
Vaccinations: Pneumococcal vaccination	One specific, approved pneumococcal vaccine every 5 years for persons under the age of 65 or one vaccine per person per lifetime for persons over the age of 65. Paid from the Major Medical Benefit, subject to clinical criteria



ROSTHESES OR EXTERNAL MEDICAL APPLIANCES

INTERNAL PROSTHESES

Cochlear implants, implantable defibrillators, internal nerve stimulators and auditory brain implants	Paid from Major Medical Benefit up to R235 100 per person per year, subject to preauthorisation
Shoulder replacement prostheses	Paid from Major Medical Benefit. Unlimited if obtained from the Scheme's Preferred Provider

INTERNAL PROSTHESES

Major joint replacements, including hip and knee replacements	Paid from the Major Medical Benefit. Subject to the use of the Scheme's DSP hospital. If service is voluntarily obtained at a non-DSP hospital, a 20% co-payment will apply to the hospital account. Devices for hip or knee replacements unlimited from the Scheme's Preferred Provider and limited to R30 900 per device, if obtained from a non-Preferred Provider
Spinal prostheses/devices	Paid from the Major Medical Benefit. Unlimited if obtained from the Scheme's Network Provider. If the Scheme's Network Provider is not used, limited to R26 250 per level, with an overall limit of R52 500 for two or more levels. Only one procedure per year will be authorised
Other internal prostheses	Paid from Major Medical Benefit, subject to preauthorisation and clinical criteria

EXTERNAL MEDICAL ITEMS

Crutches, wheelchairs, hearing aids, artificial limbs, stoma bags, etc.	Limited to R32 240 per family with a sub-limit of R21 560 per family for hearing aids. Paid from Medical Savings Account or Above Threshold Benefit
External medical items extender benefit	Paid from Major Medical Benefit, subject to clinical criteria and approval
Oxygen rental	Paid in full from the Major Medical Benefit from the Scheme's Designated Service Provider, subject to preauthorisation. If services are not obtained from the Scheme's Designated Service Provider, claims are paid up to the LA Health Rate only



RENAL CARE

Includes dialysis and other renal care-related treatment and educational care (includes authorised related medicine)

No overall limit, subject to a treatment plan and use of the Scheme's Designated Service Provider. Copayments will apply if the Designated Service Provider is not used



SPINAL CARE AND SURGERY

In and out of hospital management of spinal care or surgery for a defined list of clinically appropriate procedures, which includes Lumbar or Cervical Fusion, Laminectomy or Laminotomy

Paid in full from the Major Medical Benefit from the Scheme's Designated Service Provider, subject to preauthorisation. If services are not obtained from the Scheme's Designated Service Provider, a 20% copayment applies. Related accounts paid from the Major Medical Benefit. Out of hospital conservative care subject to the benefits in a basket of care



TRAUMA RECOVERY BENEFIT

Cover for specific trauma-related incidents. The benefit is paid up to the end of the year following the one in which the traumatic event occurred.

Benefits are paid according to general Rules applicable to this Benefit Option in terms of Designated Service Providers and clinical entry criteria

Paid from Major Medical Benefit up to 100% of the LA Health Rate up to the following limits per family for the beneficiary directly affected by the trauma

Allied and therapeutic healthcare services	M	R22 200	
	M + 1	R30 150	
	M + 2	R36 750	
	M + 3+	R42 650	
External medical appliances		R43 000	
Hearing aids		R22 650	
Prescribed medicine	M	R24 300	
	M + 1	R29 600	
	M + 2	R35 650	
	M + 3+	R38 900	
Prosthetic limbs		R93 550	
(with no further access to the external medical items limit)			
Counselling sessions with a Psychologist or social worker for beneficiaries indirectly affected by the trauma incident		Limited to 6 sessions per beneficiary	



WORLD HEALTH ORGANIZATION (WHO) OUTBREAK BENEFIT

Benefit for out-of-hospital management and appropriate supportive treatment and care for Global WHO recognised disease outbreaks

Subject to obtaining the services from the Scheme's preferred providers / DSPs, where applicable,

1. COVID-19, subject to PMB.

2. Monkeypox

Limited to a basket of care as set by the Scheme per condition and the condition and treatment meeting certain clinical criteria and protocols





There are certain medical expenses and other costs the Scheme does not cover, except when it is a Prescribed Minimum Benefit. We call these exclusions. LA Health will not cover any of the following, or the direct or indirect consequences of these treatments, procedures or costs incurred

Certain types of treatments and procedures

- Cosmetic procedures, for example, otoplasty for jug ears; portwine stains; blepharoplasty (eyelid surgery); keloid scars; hair removal; nasal reconstruction (including septoplasties, osteotomies and nasal tip surgery) and healthcare services related to gender reassignment.
- Breast reductions and implants
- Treatment for obesity
- Treatment for infertility, subject to Prescribed Minimum Benefits
- Frail care
- Experimental, unproven or unregistered treatment or practices.

The purchase of the following, unless prescribed

- applicators, toiletries and beauty preparations
- bandages, cotton wool and other consumable items
- patented foods, including baby foods
- tonics, slimming preparations and drugs
- household and other biochemical remedies
- anabolic steroids
- · sunscreen agents.

Unless otherwise decided by the Scheme, benefits in respect of these items, on prescription, are limited to one month's supply for each prescription or repeat thereof.

Certain costs

- Costs of search and rescue
- Any costs that another party is legally responsible for
- Facility fees at casualty facilities (these are administration fees that are charged directly by the hospital or other casualty facility).

Always check with us

Please contact us if you have one of the conditions we exclude so we can let you know if there is any cover. In some cases, you might be covered for these conditions if they are part of Prescribed Minimum Benefits.

This is a summary of the LA Comprehensive benefits and features, submitted to the Registrar of Medical Schemes. If there is any discrepancy between this document and the registered Rules, the Rules will always apply.

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